

# PUBLIC HEALTH CLINICS

## DEKALB COUNTY BOARD OF HEALTH

30 Warren St., SE Atlanta, GA 30317

**(404)370-7360** Main Number

**(404)508-7830** Spanish Line

**SERVICE HOURS:** 8:15 am to 5:00 pm MON – FRI

**INTAKE PROCEDURE:** telephone, walk-in

**DOCUMENTS:** Picture ID/driver license, proof of residence or lease, proof of income

**FEES:** varies by program

**INSURANCE:** accepts Medicaid, Medicare

**AREA SERVED:** DeKalb

## FULTON COUNTY DEPARTMENT OF HEALTH AND WELLNESS

99 Jesse Hill Jr. Dr., SE Atlanta, GA 30303

**(404)730-1211** Main Client Number

**(404)730-6523** Spanish Line

**SERVICE HOURS:** 8:30 am to 5:00 pm MON – FR

**INTAKE PROCEDURE:** telephone, walk-in

**DOCUMENTS:** Picture ID/driver license, social security card, proof of residence or lease

**FEES:** Sliding scale

**INSURANCE:** Medicaid, Medicare, private insurance

**AREA SERVED:** Fulton

## GRADY HEALTH SYSTEM

2600 M.L. King, Jr., Dr. Atlanta, GA 30311

**(404)696-0506** Main Client Number

**(800)447-6032** Toll Free Line

**SERVICE HOURS:** adult and pediatrics: 8 am to 5 pm MON - FRI

**INTAKE PROCEDURE:** telephone, walk-in, appointment

**DOCUMENTS:** Picture ID/driver license, proof of residence or lease

**FEES:** Sliding scale

**INSURANCE:** accepts Medicaid, Medicare, private insurance

**AREA SERVED:** DeKalb, Fulton

## GWINNETT COUNTY HEALTH DEPARTMENT

2755 Sawnee Ave. Buford, GA 30518

**(770)614-2401**

**SERVICE HOURS:** 8 am to 5 pm MON - FRI; 8 am to noon SAT

**INTAKE PROCEDURE:** telephone, walk-in, appointment

**DOCUMENTS:** Proof of residence or lease, proof of income

**FEES:** sliding scale

**INSURANCE:** accepts Medicaid

**AREA SERVED:** Gwinnett

## COBB COUNTY BOARD OF HEALTH

4489 Acworth Industrial Dr. Acworth, GA 30101

**(770)974-6992** Main Client Number

**(770)514-2300** Spanish Line

**SERVICE HOURS:** 8 am to 5 pm MON WED FRI; 8 am to 7 pm TUE THU

**INTAKE PROCEDURE:** telephone, walk-in, appointment

**FEES:** sliding scale

**DOCUMENTS:** No documents required

**INSURANCE:** Medicaid, Medicare, private insurance

**AREA SERVED:** Cobb

## CLAYTON COUNTY BOARD OF HEALTH

1117 Battlecreek Rd. Jonesboro, GA 30236

**(770)996-4357** Emergency Only

**(770)478-1099** Main Client Number

**SERVICE HOURS:** 8 am to 5 pm MON – FRI

**INTAKE PROCEDURE:** telephone, appointment

**DOCUMENTS:** Proof of residence or lease, proof of income

**FEES:** sliding scale

**INSURANCE:** Medicaid, Medicare, private insurance

**AREA SERVED:** Clayton

# COMMUNITY HEALTH CLINICS

**ATLANTA DAY SHELTER FOR WOMEN AND CHILDREN** - 655 Ethel St., NW ATL 30318 (404)876-2894

**Hours:** 9 am to noon MON; 9 am to 3pm WED FRI **Eligibility:** primarily for homeless women and children, services available to low-income women and children **Fee:** none

**CENTER FOR BLACK WOMEN'S WELLNESS** - 477 Windsor St., SW Rm. 309 ATL 30312 (404)688-9202

**Hours:** varies, **Fee:** Straight (accepts Medicaid) **Area Served:** Clayton, DeKalb, Fulton

**COMMUNITY ADVANCED PRACTICE NURSES;** 173 Boulevard, NE ATL (404)658-1500 **Hours:** 2 pm to 6 pm MON THU; 8 am to noon TUE WED FRI; **Eligibility:** Medically indigent individuals; **Fees:** none

**CROSSROADS COMMUNITY MINISTRIES** - 420 Courtland St., NE ATL (404)873-7650 or (404)873-7654; **Service Hours:** hours vary; **Intake Hours:** Orientation: 8:30 am MON FRI; **Eligibility:** must be homeless; If an individual is new to Crossroads; **Intake Procedure:** new clients must arrive by 8:30am and attend the orientation; **Fees:** none

**FAYETTE CARE CLINIC** - 128 Sumner Rd. Fayetteville 30214 (770)487-4778 **Hours:** 6 pm to 9 pm MON **Eligibility:** Fayette county residents without insurance and 200% above the federal poverty level; **Fee:** none

**GOOD SAMARITAN HEALTH CENTER;** 239 Alexander St., NW ATL (404)523-6571 **Hours:** 8:30 am to 5 pm MON – FRI; SAT by appointment only; **Eligibility:** homeless individuals **Fees:** Sliding scale, accepts Medicaid, Medicare

**GOOD SHEPHERD CLINIC** - 6392 Murphy Dr. Morrow 30260 (770)968-1310 **Hours:** 6 pm to 8:30 pm MON; 9 am to 12:30 pm WED **Eligibility:** residents of Clayton county who are not covered by any insurance program, or do not qualify for Medicare or Medicaid **Fee:** none

**GRADY HEALTH SYSTEM** - 1247 Bankhead Hwy. ATL (404)616-2265 **Hours:** 8 am to 4:30 pm MON - FRI by appointment only **Fee:** sliding scale, accepts Medicaid, Medicare, Peachcare, private insurance, *call this clinic for location on other areas*

**GRANT PARK FAMILY HEALTH CENTER;** 665 Grant St.,SE. ATL (404)627-4259 **Hours:** 9 am to 5 pm MON – WED; 9 am to 7 pm THU; 8 am to 2 pm FRI; 8 am to 2 pm second SAT of each month; **Eligibility:** Low income individuals who cannot afford a private physician; must be 18 years of age or above; **Fees:** Sliding scale

**HANDS OF HOPE CLINIC** - 427 McGarity Rd. McDonough 30253 (770)914-7400 **Hours:** 6 pm to 8:30 pm MON **Eligibility:** Henry county residents without insurance, Medicare, Medicaid **Fee:** none

**MEDICAL CARE ACCESS FOUNDATION** - 1140 Alpharetta St. Roswell 30075 (770)640-0752 **Hours:** 10 am to 2 pm TUE - FRI; 10 am to 2 pm SAT **Eligibility:** medically uninsured clients **Fee:** Sliding Scale

**OAKHURST MEDICAL CENTERS** - 1760 Candler Rd. Decatur (404)286-2215 **Hours:** 8am to 6 pm MON THU; 8 am to 7 pm TUE; 8 am to 1 pm WED; 8 am to 5 pm FRI; **Fee:** Decatur location: sliding scale; **Insurance:** accepts Medicaid, Medicare, private insurance; **Area Served:** DeKalb

**SAINT JOSEPH'S MERCY CARE SERVICES;** 424 Decatur St. ATL (404)880-3550 or (404)880-3600 Downtown Clinic; **Services Hours:** 8:30 am to 5 pm MON –FRI **Eligibility:** homeless, low income and underserved without health insurance **Fees:** sliding scale **Area Served:** Cobb, DeKalb, Fulton, Gwinnett

**SOUTHSIDE MEDICAL CENTER GRESHAM – MAIN OFFICE** - 1039 Ridge Ave., SW ATL (404)688-1350 **Hours:** 8 am to 4:30 pm MON - FRI; urgent care clinic 5 pm to 10 pm MON - FRI; 9 am to 2 pm SAT; **Eligibility:** no restrictions; **Fees:** Sliding scale, accepts Medicaid, Medicare, private insurance

**WEST END MEDICAL CENTERS;** 950 Wilkes Cir., NW Atlanta (404)799-0851; **Service Hours:** 8:00 am to 5 pm MON – FRI; **Eligibility:** no restrictions; **Intake Procedure:** telephone, walk-in; **Documents:** Picture ID/driver license (must have two pieces of ID), proof of residence or lease, proof of income; **Fees:** sliding scale; **Insurance:** accepts Medicaid, Medicare, Peachcare, private insurance

**WEST HILLS PRESBYTERIAN CHURCH** - 1450 Ralph David Abernathy Blvd (404)758-2651 **Hours:** 10 am to 11:30 am TUE – THU; St. Joseph's Mercy Mobile Unit: 9:30 am to 12:30 pm TUE; **Fees:** none; **Area Served:** Fulton

## WHAT HOMELESS PEOPLE NEED TO KNOW ABOUT GETTING SERVICES AT GRADY HOSPITAL

■ **Emergency?:** If you are homeless, and have an emergency, you, like everyone else, will be served at Grady no matter where you live.

■ **Non-emergency?:** In non-emergencies, if you are homeless and live in DeKalb County or Fulton County, you will be served at Grady but to obtain services, medicines, and medical supplies without any charge, without any co-payments, you be issued a Grady card that shows you are homeless. To obtain this card you need to present to Grady a letter stating you are homeless. This flyer will tell you how to obtain this letter. Those without a letter of homelessness will be asked to pay a discounted amount, based on their income. If they are unable to pay this amount, they will be referred to a service in their county of residence or rescheduled at Grady.

■ **Who needs a Grady Card?** If you are homeless, and do not have insurance, you **need** a Grady card to get treatment, medicines, and supplies. If you have Georgia Medicaid, you **do not need** a Grady card since you must use your Medicaid card. If the only insurance you have is Medicare, you **do need** a Grady card. If you have private insurance, you **do not need** a Grady card.

■ **What Grady can do for you if you are homeless** If you live in Fulton or DeKalb Counties including Atlanta and Decatur, and you have given Grady proof you are homeless, you will be issued a Grady card that in the VIP field will say "PH" and in the Patient Share field will say "0%". This means: **1.** You will receive all treatment, medicines, and supplies without cost. **2.** You do not have to pay \$2.00 co-pay for medicines or supplies. **3.** You do not have to prove you do not have income. **4.** You will be encouraged, but will not be required, before or after applying for a Grady card or renewing your Grady card, to apply for government benefits such as food stamps, general assistance, and TANF. If you are unable to work because of a medical condition, and you are eligible for SSI disability benefits or SSI based on your being age 65 or older, when you apply for your Grady card, you are required to provide proof that you (1) already receive SSI, or (2) have applied for SSI and are waiting for a decision, or (3) have been denied SSI and have appealed your denial. If you have lost your proof, or cannot get a recent copy of the required proof, Grady's financial counselor will call Social Security for you to verify the status of your SSI. The reason for this requirement is that if you get SSI disability benefits, you automatically get Medicaid. Grady needs to know if you have Medicaid so it can be reimbursed for the cost of the treatment and medicines it provides to you. You benefit too since if you are approved for SSI, you will receive \$603 a month (2006 amount) for as long as you are disabled **5.** You will not be billed for services at Grady during the period you have a Grady card showing you are homeless. **6.** Your first Grady card and any renewals will normally be good for 3 to 6 months. Be sure to keep your card in a safe place at all time.

■ **How does Grady decide who is homeless?** The following guides apply *only* to those who live in Fulton County or DeKalb County (including Atlanta & Decatur) If you have a letter from a shelter or a social agency, a church, or any reputable organization stating you are homeless, Grady will accept this letter as proof you are homeless. Unless you have Medicaid or private insurance, you will receive a Grady card showing you are homeless. The card will show "PH" in the VIP field which stands for "patient homeless". Your Grady card will be valid for 3 to 6 months from the date it is issued. The letter stating you are homeless needs to be **1.** Printed on the letterhead of the agency providing the letter, **2.** Signed by the director or his agent with a "live" signature, **3.** Show full address and contact telephone number of the agency. The letter needs to state that you are homeless. It does not need to say that you have no income. This letter will be kept in the Grady Financial Counseling Office. If within the last 3 to 6 months you have given Grady a letter from a shelter or outreach office or other church or social agency stating you are homeless, you are not required to provide another shelter letter as long as you confirm that you are still homeless. You will be asked if you receive government benefits such as SSI or have private insurance, or insurance coverage through Medicaid, Medicare, or private insurance. If it is determined you are homeless and do not have Medicaid or private insurance coverage, you will be issued a Grady card as stated above. If you have Medicaid or private insurance, you will not be issued a Grady card even though you are homeless. If you do not have a letter from an organization stating you are homeless, Grady will, depending on your preference, either suggest places where you can get an official letter from a reputable organization that can verify you are homeless (see list shown below) or have one of its social workers verify your homelessness by writing a detailed narrative of your circumstances. After interviewing you, the social worker will document the location where you stay, the amount of time you spend sleeping at that location, and any other details you are able to provide. This written narrative statement will serve as the visible and circumstantial evidence required by Grady for homeless verification. Most homeless shelters provide a letter stating that you stay at their shelter. If you homeless but do not stay in a shelter, there are "help offices" that can verify you are homeless. Some key help offices that may be able to give you a "Grady" letter include The Gateway, 275 Pryor St. near Memorial Dr., Crossroads Community Ministries located at 420 Courtland St. (at St. Luke's Episcopal Church) and Odyssey III at 276 Decatur St. near Grady Hospital.

**Grady cards** for outpatient services are issued at the Financial Counseling Office located at room GA026 in the main hospital and is open from 7:00 a.m. to 9:00 p.m. Monday through Friday. **If you need to obtain or renew your card** on the day of a clinic appointment, please arrive at least one hour before your scheduled appointment time. **If you lose your Grady Card** it can be renewed anytime during or following the month the card is due to expire. If within the last 3 to 6 months you gave Grady a letter from a shelter or outreach office or other church or social agency stating you are homeless, you may but are not required to provide another letter from a reputable organization stating you are homeless as long as you confirm that you are still homeless. You may request a review of your Grady card at anytime you determine your financial situation has changed and a review is needed. If you are homeless and unable to obtain a letter stating you are homeless, Grady staff will tell you what you need to do.

■ **If You Have Medicaid;** Medicaid pays for all treatment, all medicines, all supplies except that at all Grady pharmacies, Medicaid recipients must pay \$2.00 for each prescription. But, remember, no one has to pay more than \$20 a month in total prescription co-payments. Everyone in Georgia who gets SSI disability benefits or SSI aged (65 and older) benefits has Medicaid coverage automatically. If you have Medicaid but have lost your Medicaid card, Grady will verify while you are at the hospital whether you have Medicaid coverage or not.

■ **How To Get Free Medical Records: If you need copies of your Grady medical records for the purpose of applying for SSI or SSDI disability benefits, copies will be provided to you at no cost.**

■ **What To Do If...**

- **If** you are improperly denied a Grady Care card, you may contact Tommie McCommon, Director, Patient Access Services, at 404-616-4296 who will assist you or refer you to the person who will assist you.
- **If** you are improperly denied mental health treatment at the Psychiatric Emergency Services clinic (13<sup>th</sup> floor), you may contact William Reed, Administrative Director of Psychiatric Services at 404-616-4754
- **If** you are improperly denied medical treatment, you may contact Corporate Compliance, at 404-616-1706.
- **If** you are improperly denied medications, you may contact George Bachman, at the Grady Pharmacy at 404-616-5835
- **If** you are improperly denied supplies, you may contact Peter Stephens Director, Supply & Distribution at 404-616-3986.
- **If** you are denied free copies of your Grady medical records for Social Security purposes, you should contact Cynthia Griggs-Flournoy in the Medical Records Office at 404-616-6117
- **If** you are improperly billed for services, you should contact Pamela Walker in Customer Service at 404-616-7286.

### Medicare Part D – Prescriptions How it affects Grady patients who have Medicare and/or Medicaid

Do you have Medicare? Have you enrolled in the new Medicare Part D? The Grady Health System has partnered with Community Care Rx to offer a new Medicare Part D drug card for persons using the Grady Health System Pharmacies. The Grady logo will be on the card, and it has some perks when you use the card at Grady. There is no co-payment for generics and you still will not pay more than what you are paying now (in most cases that means \$2.00). The unique thing about this card is that as long as you are using the card at Grady, you do not have to worry about what drugs the plan covers. All medications that are covered by the Grady Formulary will be covered by this plan. If you would like to enroll, you generally have to fill out two (2) applications. The first application from the Social Security Administration that determines whether you are eligible to receive the plan for no monthly premium or deductibles. If you have Medicaid already, then you do not need to fill it out. The second application is from Community Care Rx to enroll you in the program It does take approximately six (6) weeks to receive a card in the mail, but Grady will have your number on file sooner than that if you ask the pharmacist when you are there for your prescriptions. To sign up for the card today, go to any Grady Neighborhood Health Center Pharmacy; or come to the main hospital and see a representative located in either the Customer Service Center, the Central Refill Pharmacy Area, the Senior Pharmacy Area, the Main Outpatient Pharmacy on Pratt Street or in the Atrium. Representatives are available Monday through Friday, 8am \* 6pm. If you come after hours, just stop by the Main Pharmacy at Pratt Street and they will help you fill out an application or give you one to take with you and bring back another day. Remember you may always call 404-616-1155 and speak to a representative for information or help you enroll. Note: (Thanks to Grady Hospital for providing all the wording shown below for Part D Medicare Prescriptions.) **This flyer was prepared by [alanmharris@juno.com](mailto:alanmharris@juno.com) with exceptional assistance from Ms. Cheryl Hayes, VP of Grady Patient Financial Services**

**who has approved its contents. The greatly improved services made possible by Ms. Hayes are already in effect and this flyer simply**

**provides in writing a summary of current policies. Duplication and distribution of this flyer are encouraged. Please send suggestions for**

**improving this flyer to [alanmharris@juno.com](mailto:alanmharris@juno.com) January 26, 2006 Related flyer: A flyer titled “SSI & Social Security Disability Benefit” explains**

**SSI disability benefits, who is eligible and how to apply. You may request a free copy by e-mailing [alanmharris@juno.com](mailto:alanmharris@juno.com)**

# EYEGASSES SERVICES

**P**rograms that supply corrective lenses for people who have defective but correctable vision, or which provide vouchers which can be exchanged for glasses or contact lenses.

## GRADY HEALTH SYSTEM

80 Jesse Hill Jr., Dr., SE Atlanta  
(404)616-4307

**SERVICE HOURS:** 24 hours daily

**ELIGIBILITY:** No restrictions

**INTAKE PROCEDURE:** Telephone, walk-in, verification of family size

**DOCUMENTS:** Proof of residence or lease, proof of income

**FEES:** Sliding scale available for Fulton and DeKalb County residents

**INSURANCE:** Accepts Medicaid, Medicare, private insurance

**LANGUAGES:** Interpreters available

**LOCATIONS:**

- East Point Neighborhood Health Center / 1636 Connally Dr. East Point, GA 30344..... 404/761-7121
- DeKalb Neighborhood Health Center / 20 Warren St. SE / Atlanta, GA 30317.....404/377-9301
- Lindbergh Neighborhood Health Center / 2581 Piedmont Rd. Ste. A-515 / AtL, GA 30324.....404/842-9810
- Yancey M. D. Neighborhood Health Center / 1247 Bankhead Hwy. / Atlanta, GA 30318.....404/616-2265
- South DeKalb Neighborhood Health Center / 2626 Rainbow Way, SE / Decatur, GA 30034.....404/241-1866
- Otis W. Smith, M.D. Neighborhood Health Cnt. / 2600 Martin Luther King Dr., ATL, GA 30311....404/696-0506
- Center Hill Neighborhood Health Center / 3201 Atlanta Industrial Pkwy. / Atlanta, GA 30331.....404/699-0509
- Hugh Spalding Children's Hospital / 35 Butler St., SE / Atlanta, GA 30335.....404/616-6600
- North DeKalb Neighborhood Health Center / 3807 Clairmont Rd., NE / Chamblee, GA 30341.....770/451-8881

**And**

- Central Presbyterian Church Outreach / 201 Washington St., SW Atlanta, GA 30303.....404/659-7119
- Georgia Lions lighthouse Foundation / 1775 Clairmont Rd. Decatur, GA 30033.....404/325-3630