

# Rent & Utilities

Agency	Area Served	Phone	Hours	Eligibility
Atlanta Urban Ministry	30306, 30307, 30308, 30309, 30312	(404)875-3556	9:00 am to 1:00 pm MON	families with children only, can be single parent families, residents of service area only
Buckhead Christian Ministry	30305, 30309, 30311, 30318, 30319, 30324, 30326, 30327, 30329, 30340, 30341, 30342, 30345, 30360	(404)239-0038	10:00 am to 3:30 pm MON TUE THU FRI; 11:00 am to 3:30 pm WED	residents of listed service area who have lived at address and paid rent for at least three months
Carrollton Housing Authority	Carroll	(770)834-2046	9:00 am to noon, 1:00 pm to 4:00 pm MON TUE THU FRI; 8:30 am to noon WED	no restrictions
Center for Family Resources	Cobb	(770)428-2601	10:00 am to noon, 1:00 pm to 3:00 pm MON TUE FRI; 2:00 pm to 4:00 pm, 6:00 pm to 8:00 pm WED; 10:00 am to noon, 1:00 pm to 3:00, 6:00 pm to 8:00 pm THU	families residing in Cobb County for at least 2 months
Clayton County Community Services Authority	LIHEAP: Clayton, Fayette, Henry; all other services: Clayton, Fayette	(404)363-0575	8:00 am to 5:00 pm MON - FRI	residents of service area only
Clayton County Family Care	Clayton	(404)366-5527	9:00 am to 11:00 am, 1:30 pm to 3:30 pm MON - THU; 9:00 am to 11:00 am FRI	families residing in Clayton County for three continuous months for; must meet income guidelines
Community Action Center	30327, 30328, 30338, 30342, 30346, 30350	(770)552-4015	10:00 am to 2:00 pm MON - FRI	low-income residents of service area; must reside in target area for 3 months before receiving financial assistance
Community Action for Improvement	Coweta	(770)253-3864	8:00 am to 5:00 pm MON - FRI;	must be employed or have been employed with in the last two months; income guidelines for GAS Assistance Program follow LIHEAP regulations
Decatur Area Emergency Assistance Ministry	30002, 30030, 30079; parts of zip codes that fall in DeKalb: 30033, 30306, 30307, 30317	(404)373-2300	9:00 am to noon MON - FRI	residents of service area only, must live within the perimeter of the service area
Decatur Cooperative Ministry	DeKalb	(404)284-4411	hours vary; call for details	have income that is sufficient for all bills for future months, and provide an emergency document stating the reason why the bills could not be paid
Dunwoody Baptist Church	30328, 30338, 30340, 30341, 30346, 30350, 30360	(770)280-1240	9:30 am to 11:30 am MON WED FRI	residents of service area only
Fayette Samaritans	Fayette	(770)719-2707	9:00 am to noon MON - FRI	residents of service area only; financial aid is available once a year
Fulton Atlanta Community Action Authority	Fulton	(404)320-0166	10:00 am to 3:00 pm MON WED from the 1st of the month to the 20th	residents of service area only, low-income
Fulton Atlanta Community Action Authority - East Atlanta	30303, 30305, 30306, 30307, 30308, 30316, 30317, 30324	(404)370-7060	10:00 am to 3:00 pm MON WED from the 1st of the month to the 20th	residents of service area only, low-income
Fulton Atlanta Community Action Authority - North Fulton	30004, 30005, 30009, 30022, 30075, 30076, 30328, 30338, 30341, 30342	(770)993-3795	10:00 am to 3:00 pm MON WED from the 1st. of the month to the 20th	residents of service area only, low-income
Fulton Atlanta Community Action Authority - South Fulton	30213, 30268, 30274, 30282, 30291, 30296, 30337, 30344, 30349, 30354	(404)559-6040	8:30 am to 3:00 pm MON - FRI	residents of service area only, low-income
Georgia Division of Family and Children Services	Fayette	(770)460-2555	8:00 am to 5:00 pm MON - FRI	no restrictions
Greater Piney Grove Baptist Church	13 metro Atlanta counties	(404)377-0562	9:00 am first Monday after the first SUN only (the first seven callers will receive an appointment)	Greater Piney Grove Baptist Church
Hands of Christ - Duluth Cooperative Ministries	30096, 30097	(770)623-9563	10 am to 2:00 pm MON WED FRI	residents of service area only
Helping Hands of Paulding	Paulding	(770)443-1230	10:00 am to 2:00 pm MON - FRI	no restrictions (rent: when funds available)
Hosea Williams Feed The Hungry	Fulton	(404)755-3353	11:00 am to 6:00 pm MON - FRI	residents of Fulton County only
IMPACT! Group	Gwinnett	(678)291-0305	9:00 am to 5:00 pm MON - FRI	must have matching amount from other community organization
Intown Community Assistance	30306, 30307	(404)872-7644	10:00 am to noon MON TUE WED FRI)	(must be present by 9:30 am to receive services

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Agency	Area Served	Phone	Hours	Eligibility
Jewish Family and Career Services	13 metro Atlanta counties	(404)873-1345	9:00 am to noon, first business day of the month	(only the first 30 callers are served)
Lilburn Co-Op Ministry	30047, 30087	(770)931-8333	10:00 am to 2:00 pm MON WED FRI	no restrictions
Midtown Assistance Center	30303, 30308, 30309, 30312, 30313, 30314	(404)681-5777	9:30 am to 12:30 pm MON THU FRI; 1:00 pm to 4:00 pm TUE WED; 5:00 pm to 7:00 pm WED	residents of service area only; employed or have been employed within the last six months; can't receive section or TANF
Norcross Cooperative Ministry	30071, 30073, 30091, 30092, 30093, and 30340, 30360, 30084 only the portions that fall in Gwinnett County	(770)263-8268	10:00 am to 2:00 pm MON WED FRI; 6:00 pm to 8:00 pm TUE; 10:00 am to noon SAT	residents service area
North Fulton Community Charities	30004, 30005, 30022, 30075, 30076	(770)640-0399	9:00 am to 4:00 pm MON WED THU FRI, noon to 7:00 pm TUE	residents of service area only (only the part of the zip code that falls in Alpharetta and Roswell)
Osborne Prevention Taskforce	30008	(770)433-8810	8:30 am to 4:30 pm MON - FRI	30008 only
Partnership For Community Action	30002, 30021, 30027, 30030, 30032, 30033, 30034, 30035, 30038, 30049, 30058, 30079, 30083, 30084, 30087, 30088, 30319, 30324, 30329, 30338, 30340, 30341, 30345, 30346, 30360	(404)929-2500	8:00 am to 5:00 pm MON - FRI	programs are based on federal income guidelines; call for details; utilities only
Partnership For Community Action	30002, 30021, 30027, 30030, 30032, 30033, 30034, 30035, 30038, 30049, 30058, 30079, 30083, 30084, 30087, 30088, 30319, 30324, 30329, 30338, 30340, 30341, 30345, 30346, 30360	(770)564-1702	8:00 am to 5:00 pm MON - FRI	programs are based on federal income guidelines; call for details; utilities only
Real Life Center	Fayette	(770)631-9334	9:00 am to noon MON - THU; 5:00 pm to 7:00 pm TUE THU	residents of service area only
Rockdale Emergency Relief Fund	Rockdale	(770)922-0165	7:00 am to 4:30 pm MON - THU; 7:00 am to 4:00 pm FRI	must have worked or resided in Rockdale County for 6 months,
Salvation Army	Cobb	(770)422-8324	9:00 am to noon, 1:00 pm to 4:00 pm MON - FRI	residents of service area only; can't receive section or TANF
Salvation Army	Coweta	(770)251-8181	9:00 am to 5:00 pm MON - SAT	can't receive section or TANF
Salvation Army	DeKalb	(404)367-9979	9:00 am to noon WED	can't receive section or TANF
Salvation Army	Douglas	(770)942-7188	9:00 am MON only	can't receive section or TANF
Salvation Army	Fayette	(770)603-7173	9:00 am to noon, 1:30 pm to 4:00 pm MON - FRI	can't receive section or TANF
Salvation Army	Fulton	(404)352-3597	8:00 am to noon MON	
Salvation Army	Gwinnett	(770)963-8802	9:00 am FRI	can't receive section or TANF
Salvation Army	Henry	(770)957-8868	9:00 am to 1:00 pm MON - FRI	can't receive section or TANF
Salvation Army	Newton	(770)786-2107	3:00 pm to 4:00 pm MON - FRI	can't receive section or TANF
Samaritans Together for Clayton County	Clayton	(404)361-8848	10:00 am FRI	can't receive section paying less than \$150 for their own rent
Samaritans Together of Henry County	Henry	(770)954-1759	10:00 am to noon THU; (only the first 10 callers are served)	residents of service area only; bills must be in past due status
St. Martin in the Fields Emergency Assistance Fund	30319, 30341	(404)261-4292	10:00 am to noon TUE	residents of service area only
St. Vincent de Paul Society	13 + counties of metro Atlanta	(770)458-9607	8:30 am to 12:30 pm, 1:30 pm to 5:00 pm MON - FRI	no restrictions
Sullivan Center	DeKalb, Fulton; utility assistance available for Clayton County; food: zip codes 30310, 30311, 30315	(404)753-0535	9:00 am to 1:00 pm third TUE of the month	must have been in house/apt. for at least 4 months
Sweetwater Valley Community Action Mission	Austell, Clarkdale, Mableton, Powder Springs	(770)819-0662	9:00 am to 1:00 pm	residents of service area only; telephone for appointment
Tallatoona Community Action Partners	Paulding	(770)445-4171	8:00 am to 5:00 pm MON - FRI	must meet income guidelines
Toco Hills Community Alliance	30033, 30324, 30329, 30341, 30345	(404)634-3336	1:00 pm to 4:00 pm MON - THU	residents of service area only
United Methodist Children's Home	13 metro Atlanta counties	(404)327-5872	24 hour voice mail available	families w/children 17 years of age and below

# DeKalb/Gwinnett/Rockdale County Family Support Services

## Emergency Assistance

Food, Clothing, Emergency Shelter, Homelessness Prevention, and access to Transportation are available to assist qualifying individuals with securing needed services through our Family Advocates. In partnership with government, churches and other human service agencies, the Partnership provides case management and coordinates an array of services to help stabilize families.



## Energy Programs

The Low-Income Home Energy Assistance Program (LIHEAP) provides assistance to households who are financially challenged by the high cost of winter heating bills. Eligible families receive a one-time payment that is applied to their heating bill.

### **Low Income Energy Assistance Program (LIHEAP)**

LIHEAP provides a one-time payment to assist low-income families with home heating bills. The program is funded by the Georgia Department of Human Resources, Division of Family and Children Services. (For more information call Energy Assistance 404-537-4310 or 404-537-4300)

**For information, please call the Family Support Centers in:**

DeKalb County 404-929-2502

Gwinnett County 770-564-1702

Rockdale County 770-760-8750

# Fulton Atlanta Community Action Authority

## "Helping People, Changing Lives"

### When You Need A Helping Hand.

There comes a time when we all need a helping hand. FACA provides immediate emergency assistance and services for those times when you need it most. We provide the following emergency services:

#### Emergency Assistance

- Assistance to avoid evictions and foreclosures
- Resources and benefits to ensure shelter or housing with goal-oriented case management
- Emergency food assistance
- Energy assistance to prevent disconnection
- Services for homeless individuals or families

**SPECIAL NOTE:** Services are available on a "First Come, First Served Basis" and are distributed based on available funding and supplies. Please contact our office right away to determine eligibility, availability of funds and supplies, and to complete an application, where necessary.

### Need immediate help? Call an office location nearest to you:

**BUCKHEAD** (Main Office)  
Tel- 404.320.0166

**EAST ATLANTA**  
Tel: 404-370-7060

**SOUTH FULTON**  
Tel: 404-559-6040

## ASK ABOUT THE STIMULUS SERVICES

### American Recovery and Re-investment Act of 2009

Funds are available for assisting persons experiencing:

Eviction

Mortgage Crisis

Threat of Utility Disconnection (non-LIHEAP)

Job Loss, Income Shortfalls or

Plans to Establish Your Own Business

*Eligibility will be determined through an interview and assessment meeting. Administering assistance will be based on your willingness to participate in classes and training. Financial Assistance will be awarded only to those who can demonstrate the need and a willingness to strive for the outcomes established in a work plan.*

The Fulton Atlanta Community Action Authority is an Academy for Life. We want our services to have a lifetime impact.

# Fulton Atlanta Community Action Authority, Inc.

## 2009-2010 LOW INCOME HOME HEATING ASSISTANCE PROGRAM

FIRST COME - FIRST SERVED FOR FULTON COUNTY RESIDENTS ONLY

**LAST CHANCE  
IF YOU HAVE NOT APPLIED YET,  
FUNDS ARE STILL AVAILABLE!!!**

MAXIMUM HOUSEHOLD INCOME:		REQUIREMENTS FOR SERVICE
1 Person Household	\$21,458	• Proof of Income - all household members-the last 30 days.
2 Person Household	\$28,061	• Social Security cards for all household members.
3 Person Household	\$34,663	• Most recent home heating bill.
4 Person Household	\$41,266	• Picture Identification
5 Person Household	\$47,868	• Must be a resident of Atlanta-Fulton County
6 Person Household	\$54,471	• US Citizenship or legally admitted alien.
7 Person Household	\$55,709	
8 Person Household	\$56,947	*** For each additional person, add \$1,238 to annual income.

### SITE / OFFICE LOCATIONS

### HOURS OF SERVICE

### DAY(S)

M      T      W      TH      FR

<b>COLLEGE PARK REGIONAL HEALTH CENTER</b> 1920 John Wesley Ave College Park, GA 30337	9:30 a.m. until 3:30 p.m. <i>Every Monday Until January 2010</i>	Yes	No	No	No	No
<b>EAST ATLANTA RESIDENTS</b> DeKalb-Atlanta Human Service Center 30 Warren St., SE. Ste. 280 Atlanta, GA 30317	9:30 a.m. until 3:30 p.m.	Yes	Yes	Yes	Yes	No
<b>NORTH FULTON RESIDENTS</b> Pleasant Hill Community Center 725 Pleasant Hill Street Roswell, GA 30075	9:30 a.m. until 3:30 p.m. <i>Beginning Dec. 1st</i>	No	Yes	No	Yes	No
North Fulton Charities 11270 Elkins Road Roswell, GA 30076	9:30 a.m. until 3:30 p.m. <i>Beginning December 2nd</i>	No	No	Yes	No	No
<b>SOUTH FULTON DEPT, FAMILY &amp; CHILDREN SERVICES</b> 5710 Stonewall Tell College Park, GA 30349	9:30 a.m. until 3:30 p.m. <i>Beginning Dec. 3rd</i>	Yes	No	Yes	Yes	
<b>SOUTHWEST FULTON DEPT, FAMILY &amp; CHILDREN SERVICES</b> 515 Fairburn Road, SW Atlanta, GA 30331	9:30 a.m. until 3:30 p.m.	No	Yes	No	No	No

PLEASE READ INSTRUCTIONS CAREFULLY!! Pre-Recorded Information is provided by calling: (404) 320-0166. Applications take 30-45 Days for Processing. **Please Pay Your Bill in the Meantime** - FACAA cannot Fax or Call Utility Companies except for crisis situations. You will be given information needed to make arrangements on your behalf or to call your provider.

**DO NOT LINE UP OUTSIDE ANY OFFICE!!**

**This is a free service. It is illegal to charge for this service. Report any illegal activities immediately.**

*FACAA is an Equal Opportunity service provider and does not discriminate on the basis of race, color, sex, religion, national origin, age, disability, or veteran status in its programs or activities. This program is made possible by federal funds through the Department of Human Services.*

*Find Out About Other Intake Locations on FACAA's Website at [www.facaa.org](http://www.facaa.org)*